



## VACANCY RE ADVERTISEMENT

|                 |   |                                |
|-----------------|---|--------------------------------|
| REFERENCE NR    | : | VAC00555/22 & VAC005557/22     |
| JOB TITLE       | : | Researcher X2                  |
| JOB LEVEL       | : | C5                             |
| SALARY          | : | R 478 420 – R 717 630          |
| REPORTS TO      | : | Senior Researcher              |
| DIVISION        | : | Corporate and Digital Strategy |
| DEPT            | : | Research & Innovation          |
| LOCATION        | : | SITA Erasmuskloof              |
| POSITION STATUS | : | Permanent (Internal/external)  |

### Purpose of the job

To deliver ICT Research & Innovation services within the Research & Innovation department to and pro-active distribution of research material to both government clients and SITA business units so that all relevant information is updated and is available for informed decision making.

### Key Responsibility Areas

- Participate in developing and implementing Research & Innovation strategies and roadmaps (from an ICT Research & Innovation perspective) to ensure a comprehensive and integrated Research and Innovation function.
- Participate in the development, implementation and evaluation of governance mechanisms for ICT Research & Innovation and monitor the adherence thereto so as to deliver quality products in a controlled environment.
- Participate in the development and implementation of Architectural mechanisms, by providing research to support the development of GWEA to improve interoperability of government systems by the ICT Research & Innovation.
- Provide pro-active ICT research services and distribution of research material to government departments and to SITA internal business units so as to meet: ICT Research & Innovation service delivery commitments.
- Provide basic research on public services and impact on citizens so as to meet ICT Research & Innovation service delivery commitments.
- Ensure that resources are kept abreast of the latest industry developments and ensure that appropriate technologies are used for knowledge management so as to ensure that innovation and improved productivity.
- Develop and execute stakeholder relationship management plans to enable effective management and improvement of stakeholder relationships.

### Qualifications and Experience

**Minimum:** Bachelor's degree in ICT or related field (Computer Science, Information Systems, Technology and Engineering) or equivalent.

**Experience:** 3 - 5 years experience in research in the ICT field, including research on ICT and digital technologies and market analysis.

Experience in ICT research within the corporate/public sector, including Research and published papers or report on IT or digital technologies; Research analysis of efficient and effective IT solutions to diverse and complex business problems.

### Technical Competencies Description

**Knowledge of:** Digital technologies trends IT and Cyber Security; ICT Standards; IT Strategies and Architectures; Project Management; ICT business

environment and landscape; Government Wide Enterprise Architecture; Government's Technology Requirements; Government Business Reference Model and Strategy Formulation; Business, statistical and market analysis; and Report writing.

### How to apply

To apply please log onto the e-Government Portal: [www.eservices.gov.za](http://www.eservices.gov.za) and follow the following process.

1. Register using your ID and personal information.
2. Use received one-time pin to complete the registration.
3. Log in using your username and password.
4. Click on "Employment & Labour.
5. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs.

Or, if candidate has registered on eservices portal, access [www.eservices.gov.za](http://www.eservices.gov.za), then follow the below steps:

1. Click on "Employment & Labour.
2. Click on "Recruitment Citizen"
3. Login using your username and password
4. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs

For queries/support contact [egovsupport@sita.co.za](mailto:egovsupport@sita.co.za) OR call 080 1414 882

CV's sent to the above email addresses will not be considered.

**Closing Date: 17 February 2025**

### Disclaimer

SITA is an Employment Equity employer, and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short listed candidates only.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant's responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves a right not to make an appointment.
- Appointment is subject to getting a positive security clearance, the signing of a balance score card contract, verification of the applicants documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- Applications from Recruitment Agencies will not be considered.